

8/9/96

Everdry Waterproofing  
1400 Rankin Road  
Troy, MI 48083

To Whom It May Concern:

This week our basement was waterproofed by your company. We're certainly glad we survived our stress about it!

Your crew was efficient, punctual, and friendly. When we had questions, we were able to get patient answers from crew and supervisors as well.

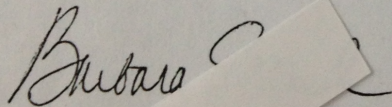
Our basement is a walkout which is 75% finished--wall-to-wall carpeting, tile, finished walls. An enormous amount of work was accomplished here this week creating quite a bit of debris. Amazingly, it's now cleaned up! Our landscaping has been put back in place--even my impatiens plants have been repotted!!

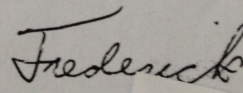
It's been a true learning experience--everyone should be aware of what an innocent looking little leak can represent.

We're planning to stay dry.

Thank you for the thorough job and the willingness to answer our questions and concerns.

Sincerely,

  
Barbara

  
Frederick

Troy, mi 48098