

11-12-97

Job done in August

Please answer the following questions and send

1. Your name and Address Charles + Shelley [redacted]

[redacted] DETROIT, MI 48239

- 2. Was the job performed to your expectations.....  Yes  No
- 3. Was the work performed in a professional workman-like manner?.....  Yes  No
- 4. Did the foreman review and explain the entire system to you?.....  Yes  No
- 5. Did the crew conduct themselves in a professional manner?.....  Yes  No

Your Comments: Your employees did an excellent job - Even the shrubs around the house continued to thrive after you replanted them. We padded and carpeted the entire basement now and are confident the dampness + mildew are gone for ever! Thanks, Shelley + Chuck

ED109

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